

**DATE:** October 30, 2024  
**TO:** 911 Emergency Response Advisory Committee  
**FROM:** Jenn Felter, Communications Supervisor, Washoe County 775/333-7017,  
[jfelter@washoecounty.gov](mailto:jfelter@washoecounty.gov)  
**THROUGH:** Sheriff Darin Balaam, Washoe County Sheriff's Office  
**SUBJECT:** REQUEST FOR TRAINING FUNDING FOR WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS PSAP: A review, discussion, and possible action to approve, deny, or otherwise modify a request to fund/reimburse for the costs associated with International Academy of Emergency Dispatching EMD-Q / EPD-Q / EFD-Q Quality Assurance on-line software training and certification for one Washoe County Communications Supervisor for a total not to exceed \$1,965.00. Also requesting to fund/reimburse for the costs associated with International Academy of Emergency Dispatching EMD/EPD/EFD on-line software training and certifications for two Washoe County Communications Specialist, one Communications Call Taker and one Washoe County Communications Supervisor for a total not to exceed \$5,100.00. Grand total for all recertifications mentioned above not to exceed \$7,065.00 for fiscal year 2024-2025.

### **SUMMARY**

#### **PUBLIC SAFETY TRAINING CONFERENCE FOR PRIMARY PSAP (Public Safety Answering Point) WASHOE COUNTY SHERIFF'S OFFICE COMMUNICATIONS:**

A review, discussion, and possible action to approve, deny, or otherwise modify a request to fund/reimburse for the costs associated with International Academy of Emergency Dispatching EMD-Q / EPD-Q / EFD-Q Quality Assurance on-line software training and certification for one Washoe County Communications Supervisor for a total not to exceed \$1,965.00. Also requesting to fund/reimburse for the costs associated with International Academy of Emergency Dispatching EMD/EPD/EFD on-line software training and certifications for two Washoe County Communications Specialist, one Communications Call Taker and one Washoe County Communications Supervisor for a total not to exceed \$5,100.00. Grand total for all recertifications mentioned above not to exceed \$7,065.00 for fiscal year 2024-2025.

**NRS APPLICABLE:** *NRS 244A.7645* Provides approval of costs associated with maintenance, upgrade and replacement of equipment necessary for the operation of the enhanced telephone system.

### **STAKEHOLDER REVIEW(s)**

Stakeholder is a primary Public Safety Answering Points (PSAP) – Washoe County Sheriff's Office Communications.

### **PREVIOUS ACTION BACKGROUND**

In the E911 Emergency Response Advisory board meeting July 11, 2022, the Board approved funding to reimburse the County for same/like classes. Additionally, at the March E-911 meeting granted the City of Sparks reimbursement for EFD training.

### **FISCAL IMPACT**

The Enhanced 911 Fund is a special revenue fund which receives revenue pursuant to NRS 244A.7643 in the form of telephone surcharges collected to support the emergency reporting system. Budget authority exists within the E911 Fund to the travel and training to the public safety training conferences for registrations, seminars and meetings.

### **RECOMMENDATION**

It is recommended that the E911 Emergency Response Advisory Committee approve the request to fund/reimburse all costs associated with International Academy of Emergency Dispatching EMD/EPD/EFD call taking on-line training and certification and EMD-Q/EFD-Q/EPD-Q Quality Assurance on-line training and certification not to exceed \$7,065.00 total for Washoe County Communications PSAP.

### **POSSIBLE MOTION**

Move to approve the recommendation to fund associated costs with training EMD/EFD/EPD and EMD-Q/EPD-Q/EFD-Q not to exceed \$7,065.00.



EPD v7.0 OUTEK v1.0  
 Remote

Course Language

Average Rating ★★★★★

- Overview
- Lessons
- Class List

Start Date  End Date

Language  Country

Virtual Classes  On-Premise Classes

Course Number	Class Name	Date	Time	Time Zone	Venue	Seats Remaining	Instructor	Price	
301823	EPD v7.0 OUTEK v1.0 Remote - 301823 -...	11/4/2024 - 11/7/2024	5:00:00 AM - 9:00:00 AM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 06	8	Juliane Day	[USD] USD \$425.00	<input type="button" value="Add to Cart"/>
301828	EPD v7.0 OUTEK v1.0 Remote - 301828 -...	11/4/2024 - 11/7/2024	11:00:00 AM - 3:00:00 PM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 06	1	Cecilia (Bonnie) Johnston	[USD] USD \$425.00	<input type="button" value="Add to Cart"/>



EPD-Q PS 10.1 PPDS  
 v7 Remote

Course Language

Average Rating ★★★★★

- Overview
- Lessons
- Class List
- Prerequisites

Start Date  End Date

Language  Country

Virtual Classes  On-Premise Classes



Course Number	Class Name	Date	Time	Time Zone	Venue	Seats Remaining	Instructor	Price	
301819	EPD-Q PS 10.1 PPDS v7 Remote - 301819...	11/11/2024 - 11/14/2024	7:00:00 AM - 11:00:00 AM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 05	8	Jonathan Slattery	[USD] USD \$655.00	<input type="button" value="Add to Cart"/>
302002	EPD-Q PS 10.1 PPDS v7 Remote - 302002...	11/24/2024 - 11/27/2024	12:00:00 PM - 4:00:00 PM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 05	11	Joan Villa	[USD] USD \$655.00	<input type="button" value="Add to Cart"/>



## EFD v7 OUTC Remote

Course Language

Average Rating ★★★★★

- Overview
- Lessons
- Class List

Start Date  End Date

Language  Country

Virtual Classes  On-Premise Classes

Course Number	Class Name	Date	Time	Time Zone	Venue	Seats Remaining	Instructor	Price	
301745	EFD v7 OUTC Remote - 301745 - Open C...	<input type="button" value="Info"/> 11/4/2024 - 11/7/2024	4:00:00 PM - 8:00:00 PM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 04	7	Fred Heinrich	[USD] USD \$425.00	<input type="button" value="Add to Cart"/>
301808	EFD v7 OUTC Remote - 301808 - Open C...	<input type="button" value="Info"/> 11/5/2024 - 11/8/2024	12:00:00 PM - 4:00:00 PM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 13	2	Richard Lindfors	[USD] USD \$425.00	<input type="button" value="Add to Cart"/>



## EFD-Q PS 10.1 FPDS v7 Remote

Course Language

Average Rating ★★★★★

- Overview
- Lessons
- Class List
- Prerequisites

Start Date  End Date

Language  Country

Virtual Classes  On-Premise Classes

Course Number	Class Name	Date	Time	Time Zone	Venue	Seats Remaining	Instructor	Price	
301818	EFD-Q PS 10.1 FPDS v7 Remote - 301818...	<input type="button" value="Info"/> 11/4/2024 - 11/7/2024	12:00:00 PM - 4:00:00 PM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 05	8	Janine Hallow	[USD] USD \$655.00	<input type="button" value="Add to Cart"/>
301829	EFD-Q PS 10.1 FPDS v7 Remote - 301829...	<input type="button" value="Info"/> 11/18/2024 - 11/21/2024	7:00:00 AM - 11:00:00 AM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 05	5	Joan Villa	[USD] USD \$655.00	<input type="button" value="Add to Cart"/>



## EMD v14 OUTEC v1.0 Remote

Course Language

Average Rating ★★★★★

- Overview
- Lessons
- Class List**

Start Date  End Date

Language  Country

Virtual Classes  On-Premise Classes

Course Number	Class Name	Date	Time	Time Zone	Venue	Seats Remaining	Instructor	Price	
301721	EMD v14 OUTEC v1.0 Remote - 301721 - ...	11/4/2024 - 11/13/2024	12:00:00 AM - 4:00:00 AM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 02	10	Wesley Carter	[USD] USD \$425.00	<input type="button" value="Add to Cart"/>
301731	EMD v14 OUTEC v1.0 Remote - 301731 - ...	11/4/2024 - 11/13/2024	5:00:00 AM - 9:00:00 AM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 03	1	Charles Stewart	[USD] USD \$425.00	<input type="button" value="Add to Cart"/>



## EMD-Q PS 10.1 MPDS v14 Remote

Course Language

Average Rating ★★★★★

- Overview
- Lessons
- Class List**
- Prerequisites

Start Date  End Date

Language  Country

Virtual Classes  On-Premise Classes

Course Number	Class Name	Date	Time	Time Zone	Venue	Seats Remaining	Instructor	Price	
301827	EMD-Q PS 10.1 MPDS v14 Remote - 30182...	11/11/2024 - 11/14/2024	12:00:00 PM - 4:00:00 PM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 05	10	Gregory Scott	[USD] USD \$655.00	<input type="button" value="Add to Cart"/>
301999	EMD-Q PS 10.1 MPDS v14 Remote - 30199...	11/18/2024 - 11/21/2024	12:00:00 PM - 4:00:00 PM	(GMT-07:00) Mountain Time (US & Canada)	Remote Classroom 05	10	Gregory Scott	[USD] USD \$655.00	<input type="button" value="Add to Cart"/>

**IAED Training Recipients:**

Supervising Communication Specialists, Chelsey Nahouraii

Communications Call Taker, Catherine Van Dellen

Communications Specialist, Ryan Maloney

Communications Specialist, Krista Bates